



Wichita County Tax Office News

'Enhancing the customer experience with better service and convenience'



*From the desk of
Tommy Smyth*

First and foremost we hope that you and your family are all doing well. Another year that has just about come and gone, but as always we are very appreciative of having that once a year opportunity to come into your home via our newsletter. And secondly, we thank you for your patience with not only for what is on-going here at the annex but as well for several other significant capital improvement projects that are on-going throughout other aspects of county government. We certainly apologize for any inconvenience that has come along with our operations and business model being re-invented here at the annex, but I can assure you that the wait is going to be well worth it!! We are on track to have the first phase of our (2) phase 12,000 sq. ft. renovation/remodel near completion by the end of the year if not slightly just after the first of the year. And then the entire process begins all over again with the demolition of our entire property tax division. And as such our annex business model will remain the same until further notice.

Motor Vehicle Operations: We appreciate that so many of you have utilized no less than the (14) alternatives *(Scan the below QR Code) to access our motor vehicle services during our large (2) phase construction project. Those (14) alternatives will continue to serve you very well during the next (8) months or so as it will be late Spring if not early Summer before our downtown annex location resumes its customary business model. Vehicle registrations can be conducted at all (5) locations of our area United(s) Burkburnett, Old Iowa Park Rd, Jacksboro Hwy, Market Street, and Southwest Pkwy. ***Please Remember** that our area United(s) can only perform current motor vehicle registration transactions with your renewal notice, they cannot do vehicle title-work nor process property tax payments.

2023 Property Taxes: ***Walk-in** property tax payments can still be paid at our downtown annex location this tax season. Please remember, that our annex lobby operations are going to be segregated in such a fashion to allow our citizens to conduct their walk-in property tax affairs this tax season at our downtown annex location. Construction updates will follow as the window continues to narrow on the completion of this large (2) phase project and how the availability of our services are amended along the way.

On a personal note, 2023 has been a year like no other and since February it has simply re-defined what family and dear friendships are all about. On any given day all of us are just one doctor's visit away from being told something that you didn't want to hear and then choosing the manner and mind set in which you intend to fight it with. Those kind of conversations that take place in a doctor's office immediately re-set the barometer and perspective of your life and those who are closest to you. Once you start down this road only then will you only find out just how many others who are fighting a similar fight or that they have a family member or another good friend who is the midst of a fight. But with that being said, nobody fights it alone as there are others who are affected by seeing someone whom they love, care for or that they have known for a long time. We are not "out of the woods" yet as we still have a measurable ways to go on a path that is paved with both uncertainty and optimism. We also have others inside our county family who are also "Fighting the Good Fight" right now and please keep them in your thoughts and prayers as well. A medical diagnosis of any kind has a way of humbling you, but I can assure you what is far more humbling is the sheer amount of ensuing support. The support that we have been shown by our community, our county family, our office family, our medical team and by very dear friends has been a blessing. On behalf of our entire family we sincerely and most graciously say thank you for your kind and genuine support. We wish you and your families nothing but the best in 2024 and as always we wish you and your family a very safe and joyful Holiday Season.

Respectfully,

Tommy R Smyth TAC, MPA, CTOP
Wichita County Motor Vehicle Registration & Titling
Services & Property Tax Division



Since January 1st of 2013

- 2022 Total Aggregate Transactional Volume totaled **\$207,032,737.90** equating to a daily rate of **\$838,189.22** and an hourly collection rate of **\$104,773.65**.
- 2022 Wichita Co. Property Tax Collection Statistics: **98.58%** *(as of 09/29/23)
- Since January of 2013 we have collected **\$12,303,728.34** in delinquency.
- Since January of 2013 **(486)** properties have been taken to sale resulting in **\$4,052,108.58** being recovered and being placed back on the tax rolls.
- Last year's total aggregate property tax collections equated to approximately **\$172,152,017.61**.
- Last year's total aggregate motor vehicle transactions equated to approximately **\$34,880,720.29**.
- Last year our motor vehicle operations did **\$24,995,349.31** in sales tax, **\$9,485,050.98** in vehicle registrations and **\$397,160.00** in vehicle title transactions.

Government 101: "Any problem can become unsolvable if you are committed and steadfast with holding as many meetings as necessary to get to that very point." Author Unknown, but somebody who must have had a considerable amount of governmental experience!!

Web address: <http://www.wichitatax.com>

For **property tax information** choose “online taxes”

Enter the property account number or property location address

Click on your record shown to open the record

Click on “all years” to see if any delinquent balances are due or verify past tax year amounts

Click on “e payment” and follow the instructions to pay your taxes online

Using a debit or credit card will incur a convenience fee charged by the servicing company of 2.35% times the amount you pay by card.

An “e check” has a flat \$1.00 fee regardless of amount paid

For **motor vehicle information** choose “auto registration online”

You will be “redirected” to the State of Texas Department of Motor Vehicle web site

Choose “Wichita County” of residence and enter your license plate information

Using a debit or credit card online will incur a \$2.00 electronic processing fee and a \$1.00 mail fee for online registration renewal. The \$3.00 is non refundable from the State.

Property Tax Helpful Hints

Payment deadline: Property taxes are due upon receipt. All payments showing a **Wednesday, January 31, 2024** or earlier U.S. postmark (not metered postage) will be considered timely. Please include your **account number** on your check.

Payment by phone: Toll-free **1-866-511-6677**. If you choose a live representative for assistance, you will need the bureau code of **7580933** and your 6 digit account number.

Difficulty paying your taxes: We accept partial payments. Pay as much and as often as you decide until February 1, 2024 and then contact the tax office for a payment plan on any remaining delinquent balance.

Exemption applications: All applications for property tax exemptions must be submitted and will be approved through the **Wichita Appraisal District**. Exemptions on your property for 2023 are shown on your tax statement.

Quarterly payments: With the over 65 and/or disability exemption, the owner qualifies for installment payments. **1/4th** the tax amount is required to be paid **before** the February 1st delinquency date to participate.

Address changes: Statements are mailed to the address we have on record. It is **your responsibility** to notify the appraisal district or tax office in writing of any new mailing information for your account .

Motor Vehicle Helpful Hints

Avoid the lines: Conduct business in the middle of the month. **We close from 1-2:30 to reconcile and have lunch.**

Bring your ID: Titling a vehicle in your name requires your ID.

Need a cost estimate: General fee information concerning title, registration, sales tax, penalties and standard presumptive value can be located at txdmv.gov and comptroller.texas.gov. Exact fees cannot be given over the phone. We must **see** all of your documents to be accurate.

Insurance: Bring your proof of insurance. Some records must be verified manually.

Title work: All title transfers require an ownership document and title application (Form 130-U).

Debit or credit card use: Card use in our office will incur a convenience fee by the servicing company of 2.50% times the cost of your registration fee. Online registration see fees above.

Driver’s License information: Contact the Dept. of Public Safety. (940) 851-5600

Certified Copy of a Texas Title: Contact Texas Department of Motor Vehicles. (940) 235-4800.

Wichita Appraisal District:

600 Scott St. Suite 301
Wichita Falls TX 76301
PH: (940) 322-2435
Fax (940) 322-8190

OFFICE HOURS SUBJECT TO CHANGE DUE TO CONSTRUCTION

Contact us:

Property Tax:
Phone Number: (940) 766-8200 EX 2
Property Tax Fax: (940) 766-8189
Delinquent tax: (940) 766-8200 EX 8600

Motor Vehicle:
Phone Number: (940) 766-8200 EX 3
Motor Vehicle Fax: (940) 766-8176

Website: wichitatax.com

Main Location:

County Court House Annex
600 Scott St. Suite 103
Wichita Falls, TX 76301

Main location hours:

Monday-Friday
8:00 A.M to 1:00 P.M.
2:30 P.M. to 4:30 P.M.

Satellite Offices:

Burkburnett 100 W College:
Hours: M-F 8:00 to 11:45 and 1:00 to 4:30.
PH: (940) 569-3367 **Fax:** (940) 569-3368

Iowa Park 400 N Wall:
Hours: M-F 8:00 to 12:15 and 1:30 to 4:30
PH: (940) 592-2022 **Fax:** (940) 592-9757

Electra 2023 SH 25N
Hours: T-TH 8:00 to 1:00 and 2:00 to 4 :30
PH: (940) 495-2016 **Fax:** (940) 495-4098